

# **Equity & Inclusion in Volunteer Screening**

**WEBINAR** 

Goals-Based Approach to Volunteer Screening: How to Nourish Relationships and Trust in Volunteer Programming

2024 Volunteer Screening Program









### Introductions

In the chat, you are welcome to introduce yourself with:

- 1. Your name
- 2. Your pronouns
- 3. Which organization you're representing
- 4. Where was your most amazing volunteer experience?





#### **Land Affirmation**





#### What is VSP?

- •The Volunteer Screening Program (VSP) is partnership between Volunteer Alberta and Government of Alberta
- Provides **educational resources and tools** designed to help nonprofit voluntary sector (NPVS) organizations improve their volunteer screening processes and procedures
- •Offers **financial opportunities** to aid organizations in their volunteer screening efforts (Vulnerable Sector Check Fee Waiver and Volunteer Screening Development Grants)





#### Volunteer Alberta does not provide legal advice.

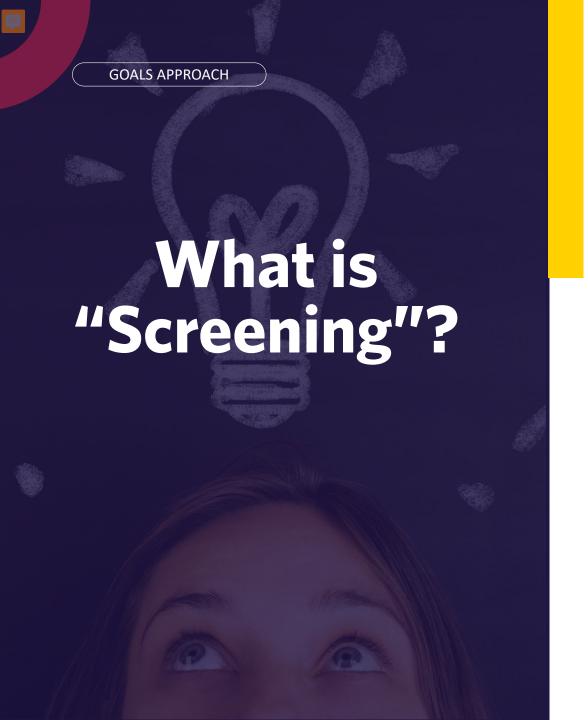
This webinar and our resources will provide some useful, general information, but you should bring any concerns specific to your organization and work to a legal professional.











1. Defines the relationship between volunteers and organizations.

2. Aims to improve the quality and safety of the programs and services in our communities.

# Mental Models for Screening

- Screening as procedure
- Screening as an opportunity to nourish relationships



#### **Mental Model #1: Screening as Procedure**

Can lead to "one size fits all" thinking.

# From *Changing the Conversation* (2022): Why does your organization screen volunteers?

51%

Public safety & protection of vulnerable people

14%

Match volunteers to the right role

17%

BOTH safety and matching to the right role

#### Relationship Based Screening is defined as

Screening practices that emphasize human connection, empathy, and mutual understanding. Relationship-based screening goes beyond collecting personal documents: it welcomes volunteers to participate and be equal players in the volunteer screening process, while organizations create safe and meaningful volunteer programming to promote volunteerism.

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## The 10 Steps to Screening: A Summary

#### **Planning**

- 1. Risk assessment
- 2. PositionAssignment
- 3. Recruitment

#### Hiring

- 4. Application forms
- 5. Interviews
- 6. References
- 7. Background checks (optional)

#### **Onboarding & Retaining**

- 8. Orientation and training
- 9. Support and supervision
- 10. Follow-up and feedback



#### **Shifting to Goals-Based Screening:**

What does a deeper understanding of the 10-steps look like? How can we understand the wisdom of the 10-steps from this goals-based lens?

# Volunteer Screening Program

#### **Shifting to Goals-Based Screening**

From:



To:



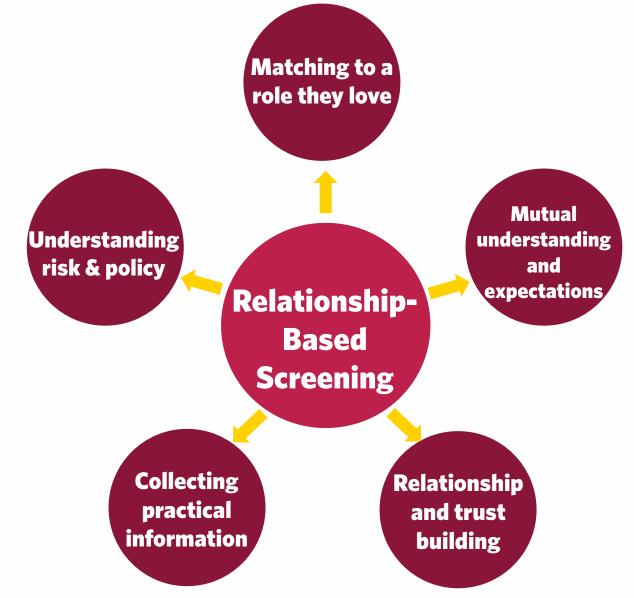
# Screening as the 10 Steps





## Screening from a Goals-Based Perspective







### An Invitation for a Mindset Shift

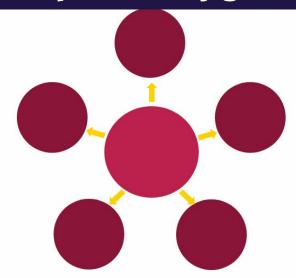
From

Screening as a process with linear steps

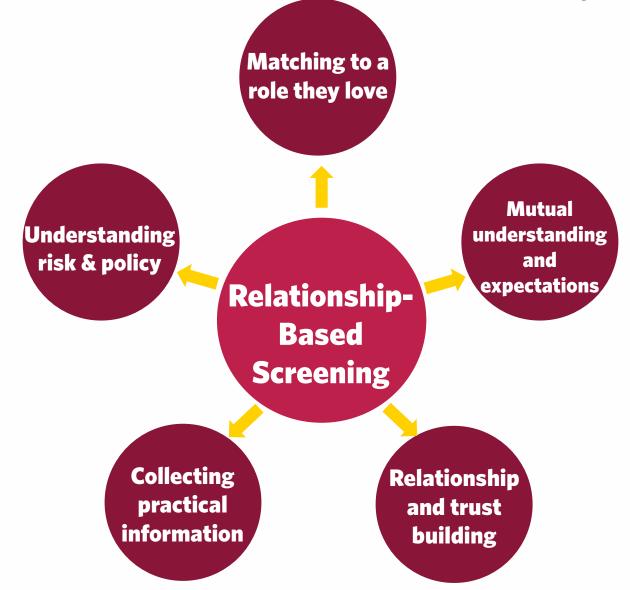


To

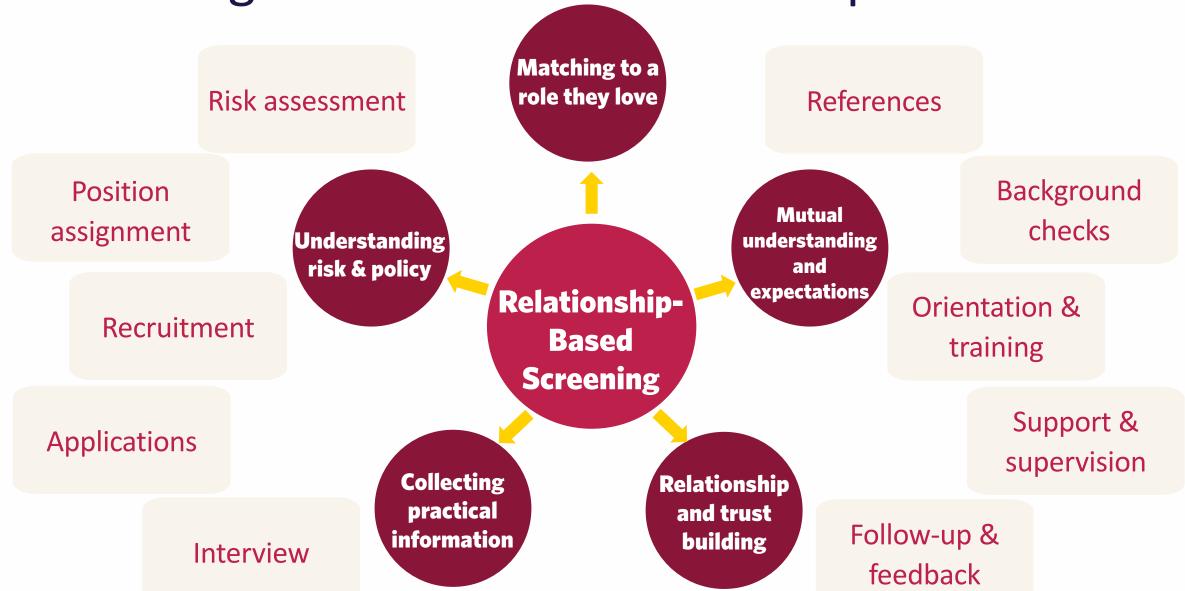
Screening as a process with complementary goals



## Screening from a Goals-Based Perspective



## Screening from a Goals-based Perspective





# **Question time**

Question 1: **How many subsections can the 10-steps be divided into?** A) 2 B)3 C)5

Question 2: Community safety is one of the reasons we screen volunteers. True? Or False?

# 1. Risk Assessment

TO:

#### **Goal:**

Collaboratively identify risks and opportunities to engage volunteers in safe and meaningful ways

# 2. Position Assignment

TO:

#### Goal(s):

- To gain a greater understanding of the volunteer role and responsibilities through collaborating with community members
  - 2. Co-create positions that contribute to safety and meaningful engagement for the community.



# 3. Recruitment

TO:

#### **Goal:**

Match-make the volunteer with a meaningful role and welcome them to the organization.

# 4. Application Form

TO:

#### **Goal:**

Gain a deeper understanding of the volunteer, their motivations, aspirations, skills, and availability while finding a path forward to engagement.

# 5. Interviews

TO:

#### **Goal:**

To cultivate trust and nourish relationships by gaining a deeper understanding of each other



# 6. References 7. Background Checks

TO:

#### Goal:

To increase safety for community members by managing risk and continue to cultivate trust



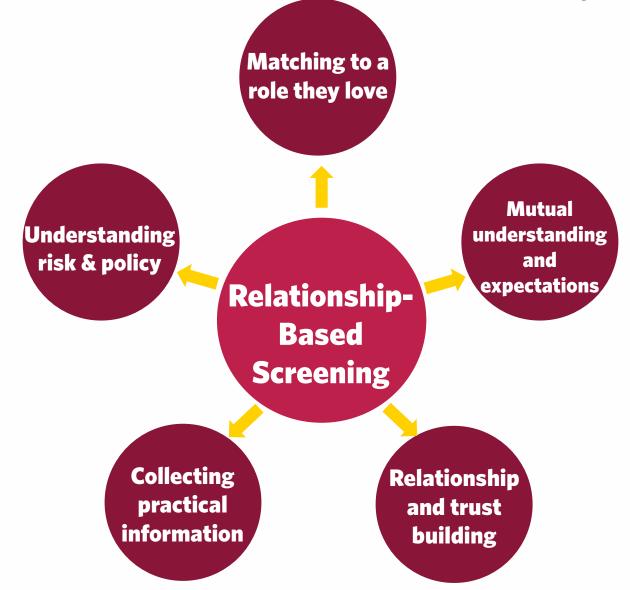
# 8. Orientation and training 9. Support and Supervision 10. Follow-up and Feedback

TO:

#### **Goal:**

Deepen relationship building and sense of belonging while ensuring safe programming for the community

## Screening from a Goals-Based Perspective



# Examples

Focusing on follow-up and relationships over references

Doing an interview during recruitment



SEARCH

LOGIN

DONATE

FOR ORGANIZATIONS

FOR VOLUNTEERS

RESOURCES

**ABOUT US** 

**GET IN TOUCH** 



#### **VOLUNTEER SCREENING PROGRAM**



https://volunteeralberta.ab.ca/for-organizations/volunteer-screening-program/



**UPCOMING EVENTS** 

# **Equity and Inclusion in Volunteer Screening:**

Engaging Newcomers: Welcoming Newcomers to Participate in Volunteerism

FREE! Tuesday, March 19<sup>th</sup> 11am-12:15pm

**UPCOMING EVENTS** 

# **Upcoming Events:**







# Do I Need a Vulnerable Sector Check?

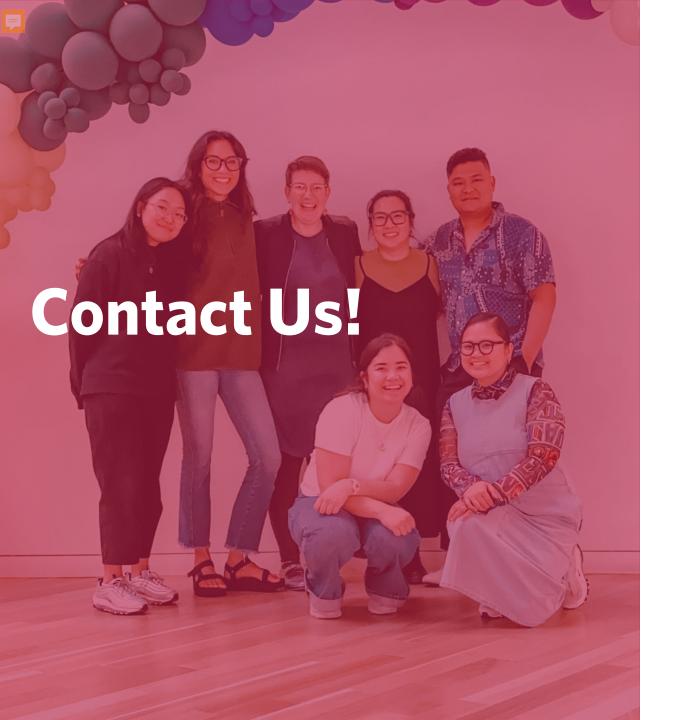
WEBINETTE SERIES



**Wed, March 6th, 2023** 11:00-11:30 AM | FREE









#### **Email us**



screening@volunteeralberta.ab.ca

#### More resources



https://volunteeralberta.ab.ca/fororganizations/resources/